

P.U.C.O. No. 17
ELECTRIC DISTRIBUTION SERVICE
RULES AND REGULATIONS
APPLICATION AND CONTRACT FOR SERVICE

A. Application for Service

Anyone desiring electric service may apply in writing to the Company on printed forms supplied by the Company for that purpose. A person may make an oral application for service. An oral applicant must 1) specify the place or location where service(s) are desired; 2) agree to comply with all the terms, rules and regulations of the Company covering such service(s); and 3) agree to pay the applicable prices charged by the Company for the service(s) desired.

All applications for service(s) must be accepted on behalf of the Company by an officer or duly authorized agent before service(s) can be provided. Upon acceptance of the application by the Company, the application becomes a contract between the Customer and the Company. The Company will not serve and may stop serving any Customer who does not complete an application for service, or who refuses to accept service or to continue service in accordance with the Tariff Sheets and the Electric Distribution Service Rules and Regulations of the Company filed with The Public Utilities Commission of Ohio.

If existing Company facilities cannot supply the electric service requested by the Applicant, the Company may defer approval of service until adequate facilities can be provided.

B. Application Required for Each Location

A person desiring electric service must make an application for each location, residence, place of business or premise where the person desires electric service(s). The Company will not serve more than one location, residence, place of business, or premise under a single application or contract for service.

Filed pursuant to the Opinion and Order in Case No. 22-0900-EL-SSO dated August 9, 2023 of the Public Utilities Commission of Ohio.

Issued August 25, 2023

Effective September 1, 2023

Issued by
Kenneth J. Zagzebski, President and Chief Executive Officer

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C. Available Service Options

Anyone completing an application for service must elect to receive Electric Distribution Service appropriate to the Voltage Level of Service requirements, Service Type and the applicability of specific Tariff Sheets by choosing one of the following:

<u>Type</u>	<u>Distribution Tariff Sheet No.</u>
Residential	D17
Residential Heating	D18
Secondary	D19
Primary	D20
Primary-Substation	D21
High Voltage	D22
Private Outdoor Lighting	D23
Street Lighting	D25

Any Customer who does not select from the above Service Options, or, for any circumstances where the Customer's service election is in doubt or dispute, the Customer will be served with the appropriate Tariff Sheet, as determined by the Company, including all necessary riders.

D. Service Contract Is Not Transferable

The contract between the Customer and the Company covering electric service is not transferable to any other person by the Customer. No agent or employee of the Company has the authority to consent in writing, or otherwise, to such a transfer. Notwithstanding the above, final bills and uncollectible accounts may be transferred to a new account of the same type of electric service.

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E. Agents Cannot Modify Contract

No agent or employee of the Company has the right to amend, modify, or alter the application or contract, or the rates, terms, conditions, rules or regulations filed with The Public Utilities Commission of Ohio. The conduct of any agent or employee of the Company shall not waive requirements of or otherwise stop the Company from enforcing the rates, terms, conditions, rules or regulations of the Company filed with the Public Utilities Commission of Ohio.

F. Service to a New Tenant or Owner

The Company shall not delay or deny service to a new tenant or owner who has properly applied for service and has satisfied all requirements for service, because of non-payment of a final bill by a former tenant or a former owner. A Customer may request an actual meter reading at the beginning of service.

G. Suspension of Service Agreement Because of Casualty

If a fire or other casualty renders a Customer's premises unfit to receive electric service, the contract shall be suspended until such time as the premises are reconstructed so that electric service can be safely re-established in accordance with this Schedule and the Electric Distribution Rules and Regulations filed with the Public Utilities Commission of Ohio.

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