

P.U.C.O. No. 17  
ELECTRIC DISTRIBUTION SERVICE  
RULES AND REGULATIONS  
CREDIT REQUIREMENTS OF CUSTOMER

A. Deposits and Guarantee

The Company shall have the right upon reasonable notice to require the Applicant or Customer to make a reasonable deposit or to provide a reasonable guarantee from a credit worthy person to secure payment of its bills for electric service. The Customer may request to pay the deposit in three installments. The Company's request for a deposit or guarantee shall conform with the laws of the State of Ohio.

The Company will pay interest to the Customer at the rate of three percent (3%) per annum or in accordance with statutory requirements on all cash deposits provided by the Customer if the cash remains on deposit for six (6) consecutive months. Interest shall cease to accrue as of the date the Company notifies, or attempts to notify, by mail or otherwise, the Customer that the cash deposit is no longer required.

Deposits plus any accrued interest less any unpaid charges will be returned to the Customer upon termination of the service or when no longer reasonably required as determined by the Company. All unclaimed deposits will be disposed of in accordance with the laws of the State of Ohio.

The Company's policies concerning credit shall conform to Section 4901:1-17-03, Ohio Administrative Code.

Upon request, the Company will provide the Applicant or Customer with 1) their credit history with the Company; and 2) a copy of Section 4901:1-10-14, Ohio Administrative Code, the PUCO's website, and the TDD/TTY number of the PUCO's public interest center.

B. Service May Be Denied Persons In Debt To The Company

The Company may refuse to serve or continue to serve anyone in accordance to applicable laws of the State of Ohio who is in debt to the Company for failure to timely pay for service in accordance with an applicable contract or Tariff Sheet and who has not made and kept an arrangement satisfactory to the Company for the timely payment of the debt.

The Company may terminate Distribution Service to a Customer for that Customer's failure to pay regulated charges.

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Filed pursuant to the Opinion and Order in Case No. 22-0900-EL-SSO dated August 9, 2023 of the Public Utilities Commission of Ohio.

Issued August 25, 2023

Effective September 1, 2023

Issued by  
Kenneth J. Zagzebski, President and Chief Executive Officer