

P.U.C.O. No. 17
ELECTRIC GENERATION SERVICE
RULES AND REGULATIONS
BILLING AND PAYMENT FOR ELECTRIC SERVICE

A. Measurement of Electricity

Electric energy supplied to the Customer shall be measured by meters or metering equipment suitable for the purpose, and shall be supplied, installed and maintained by the Company according to the Electric Distribution Service Rules and Regulations.

B. Billing and Meter Reading

1. Specific provisions relating to Billing, Meter Reading, Net Metering and Payment are contained on Tariff Sheet No. D5 of the Electric Distribution Service Schedule.

2. Choice of Service Option

Copies of this Schedule including all available Service Options are available at the Company's business offices and are open to public inspection during business hours. Where the Customer meets the requirements of more than one Service Option, the Customer shall select the Tariff Sheet upon which the application or contract for service shall be based. However, the Company does not and cannot guarantee that the Customer will be served under the least expensive Service Option at all times, will not be responsible for notifying the Customer of potentially less expensive Service Options, and shall not be liable to the Customer for any price difference resulting from the Customer not being served under a less expensive Service Option. The Company's policies concerning disclosure of rates shall conform to Section 4901:1-1-03, Ohio Administrative Code.

3. Meter Readings Not To Be Combined

Where electric service is supplied to a Customer and is delivered and metered through two or more separate delivery and metering facilities, the individual meter readings will not be combined for billing purposes, except as may be otherwise provided by the terms of a Tariff Sheet or other agreement.

4. Termination of Service at Customer's Request

Filed pursuant to the Opinion and Order y in Case No. 22-0900-EL-SSO dated August 9, 2023 of the Public Utilities Commission of Ohio.

Issued August 25, 2023

Effective September 1, 2023

Issued by
Kenneth J. Zagzebski, President and Chief Executive Officer

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Unless there is a provision to the contrary in the service contract or Tariff Sheet, any Customer who wishes to discontinue electric service because the Customer is vacating the premises, or for any other reason, shall notify the Company at least seventy-two (72) hours prior to the date of the requested service termination. The Customer shall be responsible for all service supplied to the premises until such notice has been received and the Company has had a reasonable time to discontinue service. At the time service is discontinued by the Company, the Company may offer to provide the Customer an estimated final bill, but shall perform an actual final meter reading upon the Customer's request pursuant to O.A.C. 4901:1-10-05 (I), providing the Customer arranges access to the meter. As soon as practicable thereafter, the Company shall prepare and issue a final bill for all electric service supplied to the premises. Disconnection of service by Customers served under the Electric Generation Service Schedule rates shall not be used to avoid the ratcheted demand charges of these rates if the Customer is not vacating the premises, terminating business or ceasing to receive electric service.

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