

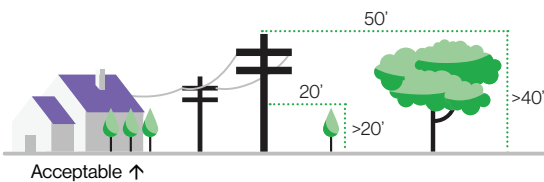
## Helpful tips for spring planting season with the utilities in mind



The weather is warming up and so are many outdoor activities such as landscaping and home improvement projects. By selecting the right tree and planting it in the right place, you can help reduce power outages for you and your neighbors. When planting trees consider how large they will be at maturity.

Follow three easy tips to prevent tree growth into overhead power lines.

1. Find the **right tree**
2. Choose the **right spot**
3. Put **safety first**  
call before you dig

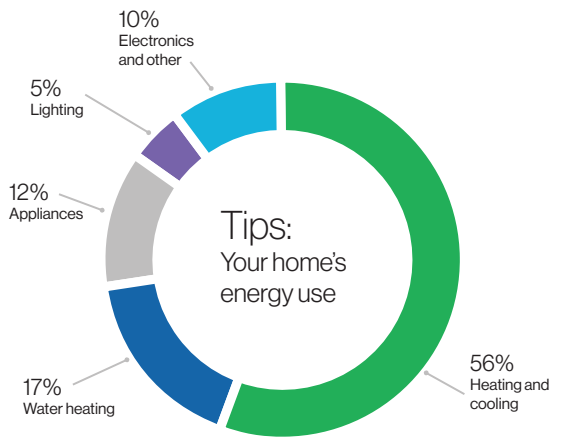


For more information about the Right Tree, Right Place program, visit [aes-ohio.com/utility-friendly-trees](https://aes-ohio.com/utility-friendly-trees)



## Start saving this Earth Day with smart thermostat instant rebates

Cooling your home during the spring and summer uses a lot of energy. Did you know 56% of your home's energy use goes to heating and cooling? AES Ohio wants to help you save energy and money with tips on how your home uses energy.



Smart thermostats are an energy efficient way to save HVAC energy costs. Many Energy Star approved smart thermostats offer:

- Simple Setup
- Smart Home compatibility: control from anywhere
- Auto-scheduling
- Usage reports

With a smart thermostat you can enjoy comfort, control, convenience and savings.

Some options include advanced features like room sensors allowing you to control the temperature of individual spaces in your home.



Visit our marketplace for smart thermostat rebates: [aesohiomarketplace.com](https://aesohiomarketplace.com)

# MyAES makes managing your account online quick and easy!

Create a MyAES profile to manage your account online on any device to:

- View and pay your AES Ohio bill
- Enroll in billing and payment programs like E-Bill, Budget Billing and Pay Agreements
- Request moving service changes (residential only)
- View up to 24 months of billing, payments and usage
- Manage multiple service accounts on a single profile
- Manage your Electric Choice options
- Update your contact information

It's simple, you just need your account number and zip code to sign up!



Visit [myprofile.aes-ohio.com](http://myprofile.aes-ohio.com)

# Go green on Earth Day with paperless billing



At AES Ohio on Earth Day and every day, we're proud to do our part to create a sustainable and healthy environment. We leave a positive impact by planting trees safely throughout our community, broadening the awareness of electric vehicles, developing renewable options and encouraging energy conservation practices. Together, we can create a green energy future.

Take the next step in sustainability. Receive your AES Ohio bill in an environmentally friendly way when you sign up for E-Bill.

Create a MyAES online profile in a few easy steps, you just need your account number and zip code to get started.



Enroll today at [aes-ohio.com/e-paperless-billing](http://aes-ohio.com/e-paperless-billing)

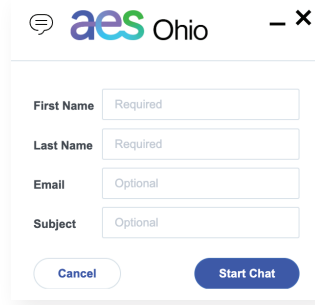
[www.aes-ohio.com](http://www.aes-ohio.com)

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Dayton, OH 45401-1247  
31120-I-0118

Residential 800-433-8500  
Business 800-253-5801  
Report an outage 24/7 877-468-8243



# "Live Chat" is available on the AES Ohio website



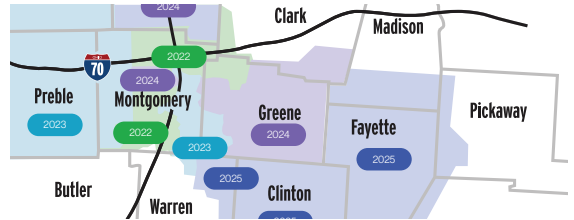
With live chat, you can connect with a customer care representative online at the moment you have a question on billing and payment, and other AES Ohio services. Live chat is easy and readily accessible by clicking the "Chat" tab on the upper right of every web page.

This feature is available Monday through Friday, 8:00 AM to 5:00 PM.



Visit [aes-ohio.com](http://aes-ohio.com)

# Here's why AES Ohio is installing smart meters in neighborhoods



To date, AES Ohio has installed over 355,000 smart meters. Benefits include:

**Save energy and time** - access in the coming year to insightful information about your household energy usage

**Outage Restoration** - Smart meters automatically tell us if the power is out at your home. And that helps us restore power faster.

**Efficient** - transmission of electricity and increased reliability, performance and communication

**Timely service connections** - using remote reconnection capability for certain service types



Get answers to questions you may have about smart meters. [aes-ohio.com/aes-ohio-smart-grid](http://aes-ohio.com/aes-ohio-smart-grid)

