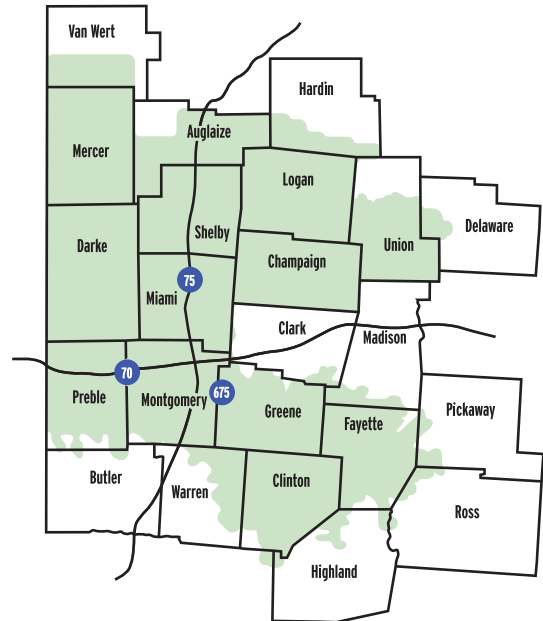


Supporting our people, customers and communities

Overview

- Serving 527,000 customers across 24 counties
- Approximately 17,908 miles of transmission, distribution and underground lines
- 6,000 square mile service territory
- Employing more than 700 people



Community



The COVID-19 pandemic highlighted the value of teams working all together to find solutions for our customers with extended pay options, access to resources and other relief efforts.

AES Ohio has long-standing partnerships and provides charitable contributions to a diverse set of organizations:

- Arts and Culture
- Economic Development
- Workforce Development
- Poverty Reduction
- Diversity and Inclusion

Focus on new or continued innovative growth initiatives which will make a long-lasting impact on the people and communities in the Dayton Region.

Since 2015, donations totaling nearly \$1 million to the [Gift of Power](#) program has helped more than 3,500 families keep their lights on.

aes-ohio.com



Looking forward

Looking ahead and [planning for our future](#)

- Continued focus on a smart energy future
- Investments in resilient distribution infrastructure
- Innovative and seamless energy services
- Personalized customer experience
- Transformative technologies



Smart Operations Center

A global operations center using data analytics and digital technologies and demonstrating AES' investment in the State of Ohio and its people.

aes Ohio

DP&L is now AES Ohio



Hello future.

After more than a century of delivering power, DP&L was acquired by AES in 2011. Today, we are changing our name to better reflect the global resources, expertise, innovation and technology that we're able to bring our customers.

We will provide reliable, affordable and sustainable energy while utilizing digital technology advances to make our energy systems smarter and more effective at helping customers control energy usage and achieve their goals.

What has not changed?

Technology is driving change in the energy industry, but what hasn't changed is our people and our unwavering commitment to the highest standards of safety, reliability, service and value.



Safety first



Highest standards



All together

Our commitment to you.

AES Ohio is delivering smarter energy solutions to improve the lives of everyone in our communities.

Our commitment to our customers is to continue providing reliable, affordable and sustainable energy.

What's next?

Throughout 2021, we will be transitioning our new logo to field crew uniforms, vehicles and facility signage. Our bill statements will change and we will keep customers informed through advertisements, social media and more.

Rest assured, you can still reach us with the phone numbers you use today and access your online account as you always have. We strive to make this transition as seamless as possible and thank you for helping celebrate our new brand.