



# Save the date!

## New digital solutions coming soon!

As we work to upgrade our customer system with the newest technology, the system will be unavailable from **Wednesday, July 31 through Monday, August 5**. The system will resume accessibility on Tuesday, August 6.



For more information on the impact to you, visit our website here:  
[aesohio.com/smart-upgrades](https://aesohio.com/smart-upgrades)



## Reminder

You will receive a new account number after the update occurs. Instructions will be provided as information becomes available.



For 110 years, AES Ohio has been committed to serving our customers in West Central Ohio. We remain focused on delivering affordable, reliable, and sustainable services to you, and are excited to share our 2023 Community Impact Report.

We are more than your local power company – we are your neighbor in energy. AES Ohio and the AES Ohio Foundation distributed \$2.18 million to 77 nonprofit organizations throughout our region in four strategic areas:



Economic development and the arts



Poverty reduction



Workforce development



Diversity, equity and inclusion

As a reminder, AES Ohio does not pass on the cost of its community investments or advertising to customers.



We invite you to explore the full report at [go.aes.com/2023-ohio](https://go.aes.com/2023-ohio)