



## Know what's below. Call before you dig.



The weather is warming up and so are many outdoor home activities such as landscaping and small or large home improvement projects that often include digging.

National Safe Digging Month is a way to remind us all to call **OHIO811** before starting any project that involves digging.









## Always Call Before You Dig

By law, homeowners should contact **OHIO811** at least 48 hours but no more than 10 business days before beginning any digging project. Homeowners can call **8-1-1** or **1-800-362-2764**, or submit their request online with e-dig, the easy online remote ticket entry system for homeowners available at [oups.org/edig](https://oups.org/edig).

**OHIO811** will notify the utilities so they can mark the location of underground utility lines for you.

If you do not complete your digging or construction project within 10 business days after the initial marking, you will need to call back to have the utility lines remarked for verification.

### Utility Marking Color Codes

	ELECTRIC
	GAS-OIL-STEAM
	TELEPHONE-CATV
	WATER
	SEWER
	RECLAIMED WATER
	TEMPORARY SURVEY MARKINGS
	PROPOSED CONSTRUCTION

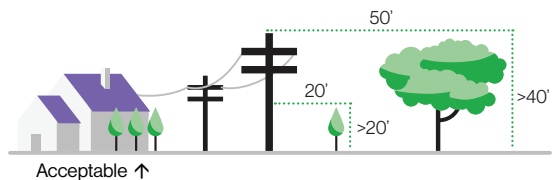
## Helpful tips for spring planting season



The weather is warming up and so are many outdoor activities such as landscaping and home improvement projects. By selecting the right tree and planting it in the right place, you can help reduce power outages for you and your neighbors. When planting trees consider how large they will be at maturity.

Follow three easy tips to prevent tree growth into overhead power lines.

1. Find the **right tree**
2. Choose the **right spot**
3. Put **safety first**  
call before you dig



For more information about the Right Tree, Right Place program, visit [aes-ohio.com/utility-friendly-trees](https://aes-ohio.com/utility-friendly-trees)



Learn more at [aes-ohio.com/call-you-dig](https://aes-ohio.com/call-you-dig)

# Spring severe weather awareness



Severe weather can happen anytime. In Ohio, spring weather may bring thunderstorms, high winds, lightning strikes and tornadoes. AES Ohio urges customers to prepare, plan, respond and stay safe with these simple but important tips:



**Be prepared** – each home needs an emergency storm kit with batteries, food, water, cash, flashlight, medications, car charger, a battery-operated or solar-powered radio and blankets.



**Plan for an outage** – unplug electronics before a storm hits. Have a back-up plan if your special medical care requires electricity.



**Respond during an outage** – report your outage online at [aes-ohio.com/outages](https://aes-ohio.com/outages) or at **877-4OUTAGE (877-468-8243)**. Track your outage status on AES Ohio's outage map.



**Stay safe** – report downed lines and keep everyone away. AES Ohio crews will work quickly and safely to restore your power.



Learn more at [aes-ohio.com/safety-tips](https://aes-ohio.com/safety-tips)

# Go green on Earth Day with paperless billing



At AES Ohio on Earth Day and every day, we're proud to do our part to create a sustainable and healthy environment. We leave a positive impact by planting trees safely throughout our community, broadening the awareness of electric vehicles, developing renewable options and encouraging energy conservation practices. Together, we can create a green energy future.

Take the next step in sustainability. Receive your AES Ohio bill in an environmentally friendly way when you sign up for E-Bill.

Create a MyAES online profile in a few easy steps, you just need your account number and zip code to get started.



Enroll today at [aes-ohio.com/e-paperless-billing](https://aes-ohio.com/e-paperless-billing)

# Get rewarded for smart EV charging habits



AES Ohio is empowering our customers to go green by rewarding optimized electric vehicle (EV) charging habits.

- Receive a one-time reward of **\$150** for enrolling.
- Earn **up to \$100** in charging rewards annually.
- Support community energy efficiency and affordability.
- Reduce dependence on non-renewable energy sources.



To learn more about the program, scan the QR code, email us at [ev@aesohiorebates.com](mailto:ev@aesohiorebates.com) or call **866-683-4244**

[www.aes-ohio.com](https://www.aes-ohio.com)

AES Ohio  
PO Box 1247  
Dayton, OH 45401-1247

Residential **800-433-8500**  
Business **800-253-5801**  
Report an outage 24/7 **877-468-8243**

