

When the heat sticks around, energy use can too.

Hot weather can put extra strain on your cooling system. When temperatures stay high, it often means your home is using more energy to keep up. If your bill looks different this time of year, you're not alone. There are ways to stay comfortable and find support.



If higher bills are creating stress, these programs may help:



Payment assistance programs

Available based on household income or other eligibility requirements.



Extended payment arrangements

Set up a plan that works for your budget.



Energy efficiency support

Assistance to improve the energy efficiency of your home and reduce energy costs.



Payment & energy efficiency help:
aes-ohio.com/payment-assistance



Small adjustments can make a difference



Adjust your thermostat when you're away or sleeping.



Run appliances later in the evening.



Use fans to reduce strain on your AC unit.



Keep blinds or curtains closed during the day.



Avoid setting your thermostat lower than needed.

Find more tips to help manage energy use and monthly costs on our website.



Take a closer look:
aes-ohio.com/energy-savings-tips



Looking for more predictable monthly bills?

Smooth out seasonal highs and lows for predictable monthly bills with Budget Billing.
aes-ohio.com/budget-billing



Scan to learn more!

Getting ready to move?



You can request to transfer or stop service anytime, in just a few simple steps.

You'll need:

- Your new address
- Dates to start/stop service
- Mailing address
- Phone number & email address

Place your service request at least 3 business days before your start and stop service dates.

Start your request

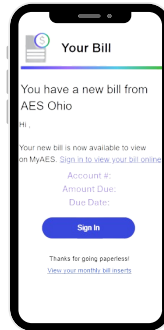
Online portal: myprofile.aes-ohio.com
Phone: 800-433-8500



Explore more at
aes-ohio.com/moving

Go paperless. Get your bill online.

Secure. Convenient. No clutter.



View anytime, anywhere



Email alerts when your bill is ready



Less paper every month



Enroll in E-bill

aes-ohio.com/e-paperless-billing



Is it really AES Ohio? Or is it a SCAM?

Utility scammers use phone calls, texts, emails, and even door-to-door visits to try to trick customers. Knowing the signs can help you stay protected.

Scammers may:

- Threaten disconnection for an alleged past due bill.
- Promise big savings with products or services or say you're entitled to a refund or rebate.
- Demand immediate payment with a prepaid card, cryptocurrency or third-party digital payment applications.
- Disguise their identity to look like us, including phone spoofing and similar email addresses.

AES Ohio employees & contractors:

- Always wear an AES badge.
- Do not sell services door-to-door.
- Will have specific and accurate information related to your billing and account.
- Will not ask to see your bill.
- Do not require or strongly recommend a specific payment method.

Think it's a scam? Trust your instincts.



Tips for spotting scams:
aes-ohio.com/scams



aes-ohio.com

Residential 800-433-8500
Business 800-253-5801
Report an outage 877-468-8243

AES Ohio
PO Box 1247
Dayton, OH 45401

aes Ohio