



What Smart Grid means for you

Working with you, we're improving lives by delivering greener, smarter energy solutions right here in West Central Ohio. By modernizing the energy grid, AES Ohio will improve your experience and meet the growing demand for power with a plan that enhances reliability, safety and efficiency while providing personalized seamless service.



Seamless service



Reliable power



Efficient restoration



Learn more about accelerating a **smart energy future.**

What is generation and how is it priced?

Generation is the first step of bringing electricity to your home or business. Whether from older sources like coal or renewables such as solar and wind, generated electricity is then distributed through power lines.



All Ohio utilities participate in a market-based auction for electric generation supply.

How are rates set?

- Generation rates are set on the auction date.
- Rates are set by market conditions and not AES Ohio.

When will I see adjusted supply charges?

- The new generation rates went into effect June 1, 2022, for one year.

An independent third party with oversight by the Public Utility Commission of Ohio (PUCO) conducts the auction.

Customers who have AES Ohio as their supplier

AES Ohio passes on the auction market prices to the Standard Service Offer (SSO) customers. SSO customers will see their generation rates increase by \$0.061 per kWh, from \$0.048 to \$0.109. For example, a typical monthly bill for a SSO customer using 1,000 kWh is \$97.66, their new bill will be \$158.61.

The market-based auction for generation is separate from AES Ohio's investment and rates for transmission and distribution cases that are subject to PUCO approval.

To calculate your rate, use our residential and business bill calculation spreadsheets along with your bill to better understand the AES Ohio charges.

In Ohio, customers can buy their electric generation from any PUCO-certified supplier. The Energy Choice Ohio "Apples to Apples" website energychoice.ohio.gov/ApplestoApples can help you compare the different offers available to you.

For more information about the generation pricing, visit: aes-ohio.com/generation-prices



Residential customer payment assistance

AES Ohio understands that high bills can be a financial challenge for our customers, especially during the summer heat. Here are a few resources available to help customers manage costs:

- **Budget Billing** - AES Ohio calculates your unique monthly budget billing amount based on your historical usage. Annually, your account reconciles with either a credit or balance due.
- **Pay Agreements** - AES Ohio offers pay agreements to help residential customers.
- The state of Ohio has programs available based on your household income and other eligibility requirements.
- Utility bill payment assistance or help finding lower cost options contact United Way 211.

Learn more by visiting aes-ohio.com/payment-billing



Help your Ohio neighbors stay warm give the Gift of Power



Annually, AES Ohio offers emergency relief funding to customers who are facing disconnection and cannot pay their electric bills.

You have the power to make a difference! By donating to Gift of Power, you will help to keep the power on for those in need. Every dollar donated will be administered by The Salvation Army to assist friends, families and neighbors. Help us pay it forward by giving to the Gift of Power program.

Since 2015, AES Ohio has donated more than \$1.2 million dollars to light the homes and hearts of our neighbors in Ohio. Along with customer donations, the Gift of Power program has helped 3,000 families keep their lights on.

Consider making a donation to Gift of Power at aes-ohio.com/gift-power



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Business 800-253-5801
Report an outage 24/7 877-468-8243



Stay warm and save money

When the cold weather hits, you can stay comfortable with these energy saving tips that will help lower your bill. Many are no cost or low-cost options that can make a real difference, while others will pay off in the long run.

Since heating and cooling account for more than half of your overall energy bill, be sure to check out these energy savings tips.

- Set your thermostat back at least 8 degrees each day – when you are at work or sleeping.

Wake	Day	Evening	Sleeping
set to	set back	set to	set back
≤70°F	≥8°F	≤70°F	≥8°F

- Change air filters regularly.
- Turn off the lights and use energy efficient LEDs.
- Run ceiling fans to clockwise to push warm air down into living spaces.
- Change or clean your furnace air filter once a month. Dust and dirt make your unit work harder.
- Have your system inspected regularly. An annual tune-up helps your system run more efficiently.

See more cold weather energy savings tips at aes-ohio.com/cold-weather-tips



Bring the Energy to Riverscape



AES Ohio is bringing the energy to significant projects and places in downtown Dayton in its Bring the Energy video series. In this video, AES Ohio shines a light on the energy of Riverscape. Dayton's river corridor transforms our water ways into an active and vital space where our entire community comes together. Riverscape opened 21 years

ago in a once forgotten corner of downtown and is now Dayton's beating heart, bringing visitors locally and from across Ohio. This lively park on the banks of the Great Miami River offers a place for those who live, work and play downtown to connect with nature and enjoy this urban retreat 365 days a year.

AES Ohio is proud to support Riverscape and the surrounding development along the Great Miami River Corridor. It's spaces and places like this that unlock the potential growth opportunities of our community.

Together, with our community and partners we can build a stronger future for Dayton. We invite you to be a part of the energy! Visit aes-ohio.com/bring-energy



aes Ohio