

Helpful tips for spring planting season with the utilities in mind



The weather is warming up and so are many outdoor activities such as landscaping and home improvement projects. By selecting the right tree and planting it in the right place, you can help reduce power outages for you and your neighbors. When planting trees consider how large they will be at maturity.

Follow three easy tips to prevent tree growth into overhead power lines.

1. Find the **right tree**
2. Choose the **right spot**
3. Put **safety first** call before you dig

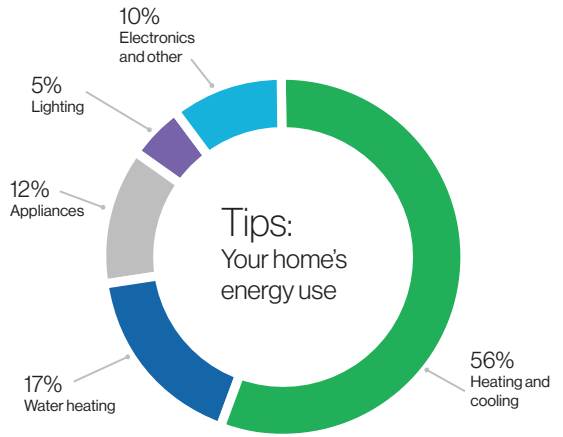


For more information about the Right Tree, Right Place program, visit aes-ohio.com/righttree.



Start saving this Earth Day with smart thermostat instant rebates

Cooling your home during the spring and summer uses a lot of energy. Did you know 56% of your home's energy use goes to heating and cooling? AES Ohio wants to help you save energy and money by educating you on how your home uses energy.



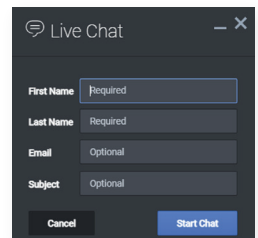
With a smart thermostat you can enjoy comfort, control, convenience and savings.

Visit AES Ohio Marketplace, aesohiomarketplace.com for instant rebates on smart thermostats.



Introducing "live chat" on the AES Ohio website

With live chat, you can connect with a customer care representative online at the moment you have a question on billing and payment, and other AES Ohio services. Live chat is easy and readily accessible by clicking the "Chat" tab on the upper right of every web page.



This feature is available Monday through Friday, 8:00 AM to 5:00 PM.



Visit aes-ohio.com



Leaders from Honda, LG Energy Solution and Ohio gathered break ground for the new EV battery facility. The Honda and LG Energy Solution Joint Venture will create a total of 2,527 new jobs between the new EV battery plant in Fayette County and the retooling of existing Honda plants in Ohio.

The new infrastructure will be essential to maintain reliable service to existing customers and will serve the plant plus scale for future growth. Once completed, the Honda and LG Energy Solution Joint Venture will be AES Ohio's largest customer.

"AES Ohio is committed to our customers and proud to serve as a critical infrastructure partner to the Honda and LG Energy Solution Joint Venture battery plant. AES is accelerating the future of energy for our customers and the broader US. Supporting the work we are doing to electrify transport and ease the adoption of electric vehicles is exciting for Ohio,"

Kristina Lund
President and CEO, AES US Utilities.

Go green on Earth Day with paperless billing



At AES Ohio on Earth Day and every day, we're proud to do our part to create a sustainable and healthy environment. From our positive impact by planting trees safely throughout our community, broadening the awareness of electric vehicles, developing renewable options, and encouraging energy efficiency and conservation practices. Together, we can create a green energy future.

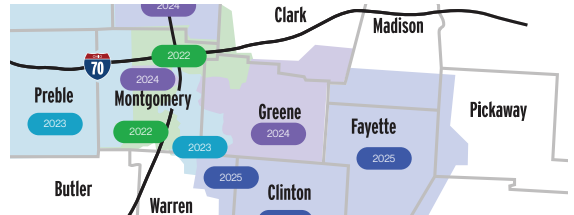
Take the next step in sustainability. Receive your AES Ohio bill in an environmentally friendly way when you sign up for E-Bill.

Create a MyAES online profile in a few easy steps, you just need your account number and zip code to get started.

Enroll today at aes-ohio.com/e-paperless-billing.



Here's why AES Ohio is installing smart meters in neighborhoods



Save energy and time - access to insightful information about your household energy usage

Outage restoration - greater visibility into what is happening on the grid in real time allowing us to remotely reroute power to shorten or even prevent you from having a power outage which means shorter outage times

Efficient - transmission of electricity, increased reliability, performance and communication

Timely service connections - using remote reconnection capability for certain service types

Get answers to questions you may have about smart meters.

aes-ohio.com/aes-ohio-smart-grid



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Business 800-253-5801
Report an outage 24/7 877-468-8243



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